

# ANNUAL REPORT

NEW HOMEOWNERS IN 2018
 MADE POSSIBLE BY NHSNYC

## **ABOUT US**

### **OUR MISSION**

NEIGHBORHOOD HOUSING SERVICES OF NEW YORK CITY (NHSNYC) through financial empowerment and affordable lending, enables individuals and families to invest in, preserve and improve their neighborhoods, their homes and their future. Working in partnership with the private sector, government agencies and local residents and businesses, we offer a wide range of services based on the needs of each individual community we serve, including financial and homeownership education, loan origination and mortgage facilitation to support the attainment and sustainability of homeownership for underserved New Yorkers. Our ultimate goal is to support the realization of the best quality of life possible for each New Yorker, starting with a stable home.

## **ACCOMPLISHMENTS**

- Held 50 Homeownership Orientation Seminars attended by 2,100 prospective homeowners
- Helped 919 potential homebuyers through One-on-One Counseling and Homeownership Education
- Graduated 44 first-time homeowners from the pilot year Landlord Education Seminars
- Provided 154 first-time low- and moderate-income homeowners with mortgage financing that totaled \$49.6 million
- Ensured 399 homebuyers secured \$7.88 million in Downpayment and Closing Cost Assistance forgivable loans (grants) and loans
- Provided 67 homeowners with one-on-one foreclosure prevention counseling of which 14 secured permanent mortgage modifications
- Provided 14 homeowners with \$558,156 in forgivable and interest-bearing loans to complete key home repair or modification projects
- Conducted 1,000 technical assistance sessions for 3,100 resident leaders of TIL and HDFC Cooperatives
- Helped 25 limited-equity housing cooperatives reduce their arrears in property taxes, water bills and sewer charges by over \$400,000

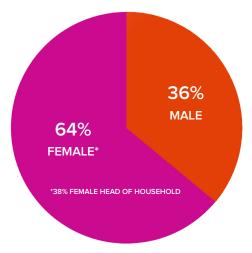


## **66** THE MORTGAGE APPLICATION PROCESS

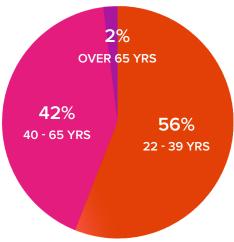
is confusing and overwhelming. Not to mention the real estate prices in NYC are so unaffordable and intimidating, but after attending your workshop yesterday, I felt a sense of relief! I am happy to know that there is assistance for individuals such as myself, wishing to buy a home. Glad there's hope."

## WHO WE SERVE

#### **2018 CLIENT GENDER STATS**



#### **2018 CLIENT AGE STATS**



MANHATTAN

**BROOKLYN** 

**UPSTATE** 

# 66 NEIGHBORWORKS AMERICA

is proud to have Neighborhood Housing Services of New York City as one of our most tenured members. Throughout the years NHSNYC has strategically adapted its business model to be more effective and able to leverage opportunities. In FY 18, NHSNYC led the 16 New York State NeighborWorks Organizations with a leveraged investment of \$129,373,639 representing 25% of the total for New York State.

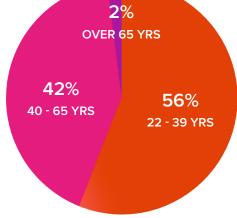
**STATEN** 

**ISLAND** 

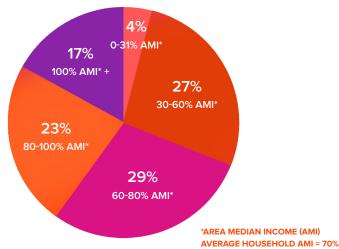
**BRONX** 

**QUEENS** 

Joanie Straussman Brandon, Regional Vice President, NeighborWorks America



## **2018 CLIENT INCOME STATS**



## **FINANCIALS**

# CONSOLIDATED STATEMENTS OF FINANCIAL POSITION DECEMBER 31

CURRENT ASSETS	2018	2017
CORRENT ASSETS	2010	2017
Cash and cash equivalents	\$2,009,357	\$1,908,821
Current portion of restricted cash and cash equivalents	\$2,510,806	\$7,392,934
Current portion of construction loans and notes receivable	\$913,381	\$978,331
Grants receivable	\$593,515	\$416,562
Accounts receivable	\$238,751	\$352,040
Property held for resale	\$-	\$258,700
Prepaid expenses and other current assets	\$254,367	\$129,707
TOTAL CURRENT ASSETS	\$6,520,177	\$11,437,095
Other Assets	\$10,252,908	\$10,744,085
TOTAL ASSETS	\$16,773,085	
CURRENT LIABILITIES		
Accounts payable and accrued expenses	\$315,093	\$317,289
Escrow funds	\$544,444	\$581,112
Other current liabilities	\$7,333,179	\$12,215,169
TOTAL CURRENT LIABILITIES	\$8,192,716	\$13,113,570
Other liabilities	\$5,991,518	\$6,330,747
TOTAL LIABILITIES	\$14,184,234	\$19,444,317
NET ASSETS	\$2,588,851	\$2,736,863
TOTAL LIABILITIES AND NET ASSETS	\$16,177,085	\$22,166,180

# **FINANCIALS**

# CONSOLIDATED STATEMENTS OF ACTIVITIES DECEMBER 31

SUPPORT AND REVENUE	2018	2017
Contributions	\$1,171,080	\$3,338,132
Government Grants	\$8,622,965	\$3,302,508
Program Service Revenue	\$881,652	\$813,582
Other Revenue	\$793,103	\$1,798,166
Net Proceeds from Special Events	\$313,954	\$281,021
TOTAL SUPPORT AND REVENUE	\$11,782,754	\$8,423,409
EXPENSES		
Program Services		
Lending	\$9,162,619	\$6,989,354
Education Counseling	\$1,652,921	\$872,927
Housing Development	\$-	\$77
Special Projects	\$65,313	\$494,359
TOTAL PROGRAM SERVICES	\$10,880,853	\$6,989,354
Supporting Services		
Management and general	\$845,983	\$1,217,336
Fundraising	\$203,930	\$176,449
TOTAL SUPPORTING SERVICES	\$1,049,913	\$1,393,785
TOTAL EXPENSES	\$11,930,766	\$8,383,139
CHANGE IN NET ASSETS	\$(148,012)	\$40,270
Net assets/(deficit), beginning of year	\$2,736,863	\$2,696,593
Net assets/(deficit), end of year	\$2,588,851	\$2,736,863

## **OUR PROGRAMS**



#### HOMEBUYER ORIENTATION, EDUCATION AND ONE-ON-ONE COUNSELING

One-hour homebuyer orientation seminars provide potential clients with an overview of the home-buying process. Eight-hour education classes provide clients with information about effective money management techniques and the mortgage application process. Through one-on-one counseling services, we help clients complete applications for mortgage financing and evaluate offers.



#### **ACCESS TO AFFORDABLE MORTGAGES**

Originating or facilitating affordable mortgages in partnership with selected banks to help clients become homeowners with monthly payments that typically do not exceed 36% of their total household income.



#### **DOWNPAYMENT AND CLOSING COST ASSISTANCE**

Providing clients with grants between \$12,500 and \$40,000 to close the gap on downpayment and closing costs to help with the purchase of a home.



#### **PREVENTING FORECLOSURE**

Helping clients identify best strategies and implement critical financial and legal actions to affordably and sustainably stay in their homes.



#### **HOME REPAIR LOANS**

Originating grants and low-interest loans to enable home repairs that make a home more habitable, safe and accessible.

### TIL PROGRAM

In 2018, NHSNYC administered the second year of a \$3.3M contract with the NYC Department of Housing Preservation & Development to provide technical assistance to 1,429 limited-equity housing cooperatives in Manhattan, Brooklyn and the Bronx. Through personalized consultations, group trainings and community education workshops, NHSNYC helps residents better understand cooperative corporations and governing structures, improve building management skills and refine their financial management abilities. NHSNYC was able to hold over 1,000 technical assistance sessions for 3,100 resident leaders in 2018 and furthermore helped 25 HDFC buildings reduce their arrears in property taxes, water bills and sewer charges by over \$400,000.

### **NEIGHBORHOODLIFT**

In October 2017, NeighborWorks™ America selected NHSNYC to administer a \$7 million downpayment and closing cost assistance fund (DPCC) through its NeighborhoodLIFT program in New York City. While the plan originally included dispersing the \$20,000 forgivable DPCC loans over 24 months, in just 12 months NHSNYC committed the full \$7 million making 299 low- and moderate-income individuals and families first-time homeowners in Queens, Brooklyn and the Bronx.

# SUPPORTERS JANUARY 1 - DECEMBER 31, 2018

Hyde & Watson Foundation

#### NHSNYC greatly appreciates our partnership with the following supporters:

#### \$500,000+

NeighborWorks™ America

#### \$100,000-\$199,999

New York Community Trust Wells Fargo

#### \$50,000-\$99,999

Altman Foundation Deutsche Bank Dime Community Bank MetLife Foundation Morgan Stanley Wells Fargo Foundation

#### \$25,000-\$49,999

Bank of America

Bank of Baroda

Bank of China

BankUnited Con Edison Habib American Bank Hagedorn Fund HSBC Bank USA, N.A. Ocwen Financial Corporation Santander Bank, N.A. Sterling National Bank The Ludwig Family Foundation

Wachtell, Lipton, Rosen & Katz

#### \$10,000-\$24,999

Amalgamated Bank

Apple Bank for Savings Bank of India Bank of New York Mellon Capital One Foundation City National Bank Contour Mortgage Corporation Delta National Bank and Trust Company East West Bank First Republic Bank Flagstar Bank Flushing Bank

IberiaBank JPMorgan Chase & Co. M&T Bank Maspeth Federal Savings Bank Meadowbrook Financial Mortgage Bankers Corp. Metropolitan Commercial Bank of New York Nationwide Mortgage Bankers New York Community Bankcorp, Inc. People's United Bank Ridgewood Savings Bank Safra National Bank of New York

#### \$5,000-\$9,999

State Bank of India

Alma Bank Atlantic Tomorrow's Office Balfe Holland PC Bank of East Asia Bank of Hope CTBC Bank Corp. USA Cullen & Dykman Customers Bank **GFP Real Estate** Goldman Sachs Urban Investment Group Nicole Ifill & the Bill & Melinda Gates Foundation Interaudi Bank

Laura B. Vogler Foundation Laurence & Sandi Gluck Charitable Foundation MUFG Foundation Mutual of America Nationstar Mortgage

People's United Community Foundation Riverhead Building Supply Corp Roval Business Bank Schulte Roth & Zabel Wells Fargo Housing Foundation

#### \$2,500-\$4,999

Keefe, Bruyette & Woods

Bank Hapoalim Basswood Capital Management **BNB Bank** Cerini & Associates

Susan Cullen **Emigrant Mortgage** Gerstein Fisher Levitt Foundation Signature Bank TD Bank Woori America Bank Pia & Jimmy Zankel

#### \$1,000-\$2,499

Bank Leumi USA The Bluver Family Charitable Trust Campbell Solberg Associates Carver Federal Savings Bank Citigroup

**Bruce Evans** Federal Home Loan Bank of New York First National Bank of Long Island Mrs. Betty & Dr. Kenneth Holwitt Susan M. Ifill & Lynell James Investors Foundation Thomas Johnson Morris Kornbluth Patrick McEnerney Mizuho Americas

New York Business Development Corporation Charitable Foundation **PNC Bank** Kaitlyn Taylor Carol & Mark Willis

New York Bankers Association

29 donations under \$1,000 for a total of \$8.345

#### **GOVERNMENT PARTNERS**

Housing Partnership Network New York City Department of Housing Preservation & Development New York State Affordable Housing Corporation New York State Attorney General



Freddie Mac

## 6 NHSNYC IS A NAME YOU CAN RELY UPON

for impartial and practical education services, loans and various types of classes. NHSNYC has an excellent team of hard working individuals that truly go the extra mile for the customer. The organization has helped East West Bank assist more than 500 families over just 3 years by administering our downpayment assistance program and providing homebuyer education and training with a common sense approach. We are most grateful for the partnership.

Bridget Jobe, Mortgage Business Development Officer, East West Bank

## OUR TALENT

#### **BOARD OF DIRECTORS**

**PRESIDENT** 

BLONDEL PINNOCK BP Capital Strategies, LLC

**VICE PRESIDENT** 

DEBORAH JOHNSON JP Morgan Chase

**TREASURER** 

DONALD E. TOM

Morgan Stanley Private Banking

**SECRETARY** 

DAVID S. BAGATELLE

SUSAN CULLEN

Flushing Bank

VINCENT L. DELUCIA Sterling National Bank

**MOSES GATES** 

Regional Plan Association

SCOTT GOLD

Schulte Roth & Zabel, LLP

MANUTOSH MATHUR

Mariner Investment Group, LLC

PHILIPPE Y. PAULINO

Tax Miracle Network

MARK D. PODGAINY

Getzler Henrich & Associates, LLC

TREEVA ROYES

Unilever

ERIK P. SHUMAR

**KPMG** 

LISA TALMA

NYC Department of Housing Preservation

& Development

JAMIE THOMAS

Santander Bank

ROBERT TYRRELL Bank of America

DONALD PRUSOCK

Chief Administrative Officer

#### **EXECUTIVE AND MANAGEMENT TEAM**

SUSAN M. IFILL

Chief Executive Officer

DON NASH

**Director of Lending Services** 

**DELIA EDWARDS-HOLMES** 

Director of Human Resources

CHRISTINE HSU
Director of Resource Development

**RASHIDAT JIMOH** 

Controller

Birector of Resource Bevelopment

PATRICIA PRIMO

Director of Homeownership Services

**GLORIA ASHBY** 

Homeownership Outreach Specialist

NOEMI AVILES

Program Manager - HomeFirst

BENJAMIN BOATENG Interim Program Manager

SHIRENA BOWMAN Program Coordinator

PAMELA CHERRY Executive Assistant

ALI FARRAG

Loan Fund Portfolio Manager

JUSTIN GEORGE Program Coordinator

RUDY GO

Senior Accountant

FRANCINE GRIFFITH Homeownership Administrator STEPHANIE HURTADO

Homeownership Specialist/Foreclosure

CHARLISSE JOHNSON Senior Program Coordinator

CRYSTAL LORENTE Program Coordinator

YELENA MASLOVA Accountant

SAMANTHA MATHURIN Manager of Research & Planning

**CLEMENTE MEJIA** 

Manager of Marketing & Outreach

ANN MURRAY

Administrative Assistant

SHAKIMA MUSKELLY Senior Program Coordinator

RODNEY NEWELL

Homeownership Specialist/Financial Empowerment

DAWILSA PENA Homeownership Specialist

DOLORES PENA

Senior Homeownership Specialist

VIDYA RAMBAHAL Accounting Manager

YHESEBEL REYES Program Coordinator

LISA ROBINSON

Senior Mortgage Loan Processor

ANITA SINGLETON

Administrative Assistant

TRACI TURNER
Program Coordinator

JIMMY VICARS

Homeownership Specialist

LIPING YU

Senior Construction Manager